

Premium services from the world market leader

We are always there,
wherever you need us.



GLOBAL. AHEAD. SUSTAINABLE.

Premium services from the world market leader

We are always there, wherever you need us.



Innovation, quality and maximum **customer focus** - these are the values that characterize us as the world market leader in soldering systems. Our aim is to offer you not only first-class machines, but also **perfect service** - whenever and wherever you need it!

the necessary **technology and process know-how** to exploit the potential of your machines. Today and in the future.

A particular highlight is **Kurtz Ersä CONNECT**, our **central platform for all digital services**. With innovative tools such as our **eLearning module**, we set the industry benchmark in digital training.

With our **24/7 hotline**, we are personally available for you around the clock. Thanks to our **global service network**, we guarantee fast support - anywhere in the world. Our comprehensive **personnel training programs** which incorporate uniform quality standards worldwide ensure that you have

You deserve it! Discover the difference - a service with attractive services and service packages optimizing your manufacturing processes and offering real added value. Together we will set new standards!





Service Hotline

Your direct contact to our experienced technicians



Service HOTLINE for Erska soldering machines
& stencil printers: +49 9342 800-136



Service-ersa@kurtzera.de



24/7 availability - always there for you



Future Services & Added Values



Remote Service - The
economical and ecological
alternative



Installation & ramp-up support



Maintenance & repair



Process consulting & optimization



Modernization through
modification/retrofitting



Original Kurtz Erska Spare Parts



- High availability of spare parts
- 24/7 ordering worldwide
via webshop, hotline,
e-mail



Webshop:

- Worldwide shipping within 24 hours
- Erska spare parts in premium quality,
qualified and tested
- Long service life of spare parts



Performance Check

- Determination of machine condition
- Maximization of your system's uptime
- Energy optimization
- Modernization through modifications/
retrofitting | State of the art
- Preventive measures

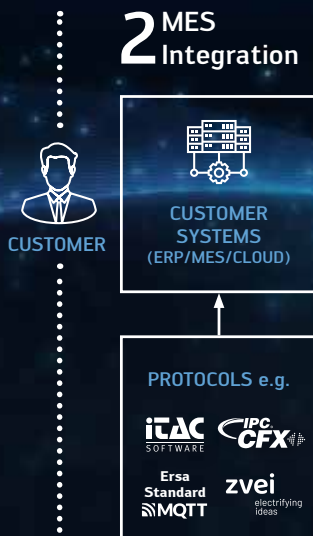


kurtz ersa CONNECT AS EASY AS 1,2,3:

1 Digital Services & Solutions



2 MES Integration



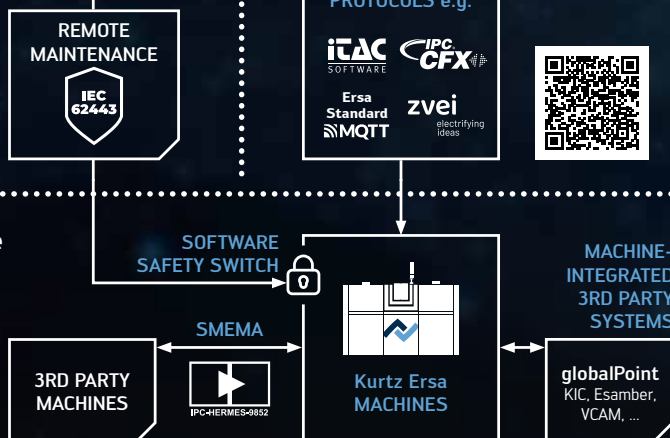
Digitization by Ersä:

Perfectly explained and realized.

You can rely on that! Contact us today.



3 Machine-to-Machine Communication





The modules of the Kurtz Ersa **CONNECT** Platform:

The ticketing system perfectly optimizes service processes. All tickets are centrally stored and processed and can be sorted by relevance. The clear chat display and the option to add images, descriptions, log files, etc. saves costs and time and increases service efficiency and transparency.



SMART SERVICE

INTELLIGENT TICKET SYSTEM



SMART SERVICE

CONNECTED REMOTE SERVICE

The remote service offers a simple and safe remote diagnosis and fast first aid. Detailed troubleshooting, diagnosis and repairs are carried out immediately via edge gateway while the customer remains in control. Remote maintenance can be deactivated anytime via a digital switch.

Discover the future of learning! Our revolutionary E-learning system offers customized courses, interactive and module-based contents, and flexible accessibility. Learn effectively, at your own individual speed, whenever it suits you, and achieve your learning goals.



SMART SERVICE

E-LEARNING



SMART PRODUCTION

DIGITAL MACHINE DATABASE

The machine database provides a device-independent overview of the complete, worldwide machine park. In this way, hard- and software configurations, operating instructions, circuit and pneumatic diagrams, service documents and documentations are available any time.

Real-time monitoring of relevant machine and process data enables the visualization of key figures within the range of predefined tolerances. Any deviation is discovered immediately. Location-independent access to the status allows quick reactions if, necessary.



SMART MACHINE

MACHINE MONITORING

Contact us!

Phone: +49 9342 800-136

E-Mail: KE-CONNECT@kurtzersa.de





Qualification. Networking. One step ahead. Customer Training & Seminars

- Maximum flexibility thanks to modular training concept
- Quality improvement in assembly production
- Competitive advantage through certified personnel
- Safety during audits and obligation to provide evidence

Personnel Qualification and Training Programs

- eLearning
- Customized practical training
- Service machine training - operation & maintenance
- Hand soldering
- Machine soldering
- WEBinERSA - Ersa Webinars
- Customized technology days



Trainings and seminars:



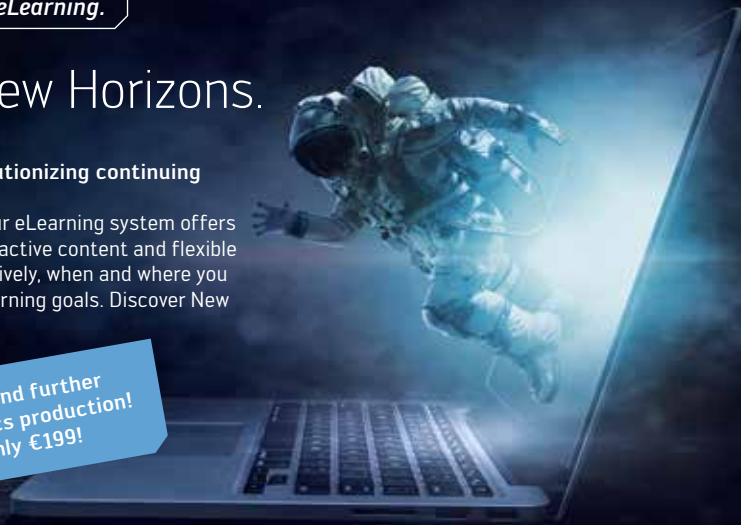
Certified Kurtz Ersä eLearning.

Discover New Horizons.

Ersä eLearning is revolutionizing continuing education

The future of learning - our eLearning system offers tailor-made courses, interactive content and flexible accessibility. Learn effectively, when and where you want, and achieve your learning goals. Discover New Horizons.

Start your training and further education in electronics production!
Available from only €199!



Unique Training System for Machine Soldering & Stencil Printing:

- Interactive and module-based process and machine courses for operation and maintenance
- Can be used worldwide and independent of device
- 24/7 accessibility via Kurtz Ersä CONNECT or via all common browsers
- Constant upload of new learning materials
- Exclusive knowledge database with explanatory videos
- Support from digital assistants in the course



Certified and Individual Personnel Qualification - Your Benefits:

- Ensuring learning progress through examinations, final tests and certifications
- Increased efficiency in the production process through trained personnel
- Individual learning speed depending on level of knowledge
- Reduction of on-site training requirements & waiting times for classroom training
- Faster onboarding of new employees
- Knowledge refreshment for existing employees



All information and registration online:



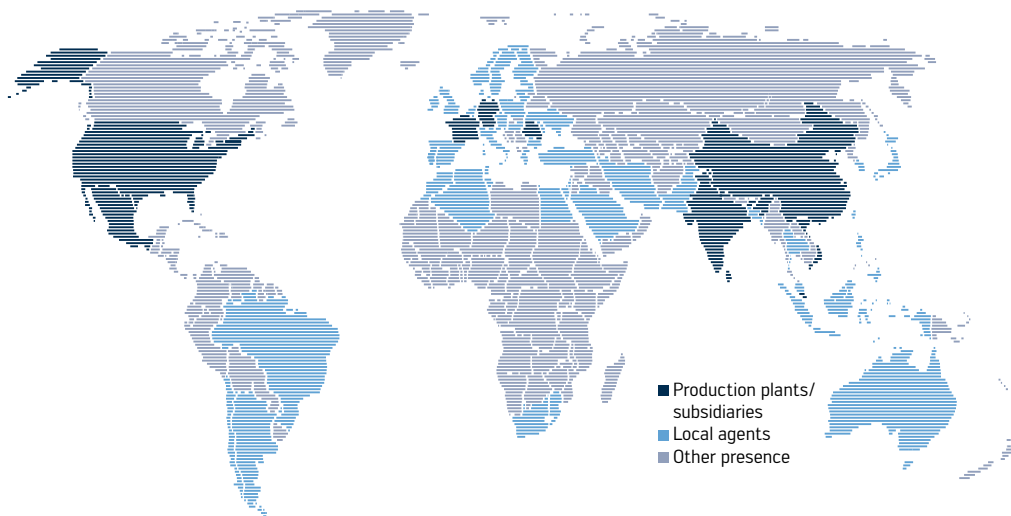


First-Class Sales and Service Network Worldwide

Discover the Difference with Kurtz Ersas:

Service, maintenance and repair is carried out by trained technical staff. Ersas offers a leading global sales and service network for electronics production. Located in 8 application centers around the globe (Europe, Northern America, Asia) - our

engineers support our customers in optimizing their processes. Thanks to over 85 service employees, 10 subsidiaries and 75 representatives with service teams and spare part warehouses we guarantee first-class worldwide support.



- Production plants/
subsidiaries
- Local agents
- Other presence

USA

Kurtz Ersas, Inc.
Plymouth, WI
usa@kurtzersa.com

Mexico

Kurtz Ersas, S.A. de C.V.
Guadalajara
info-kmx@kurtzersa.com
Kurtz Ersas Manufacturing
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Ciudad Juárez
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info.kes@kurtzersa.com

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Romania

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Ersa soldering machines - efficiency
for electronics production:



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 **kurtz ersa**